



Board of Aldermen Request for Action

MEETING DATE: 5/21/2024

DEPARTMENT: Finance

AGENDA ITEM: Resolution 1357, Approving a Water and Wastewater Leak Adjustment Request

REQUESTED BOARD ACTION:

Motion to approve Resolution 1357, approving a water and wastewater leak adjustment request for David Adam in the amount of \$162.85.

SUMMARY:

The City has received notice from David Adam, a residential utility billing customer, of a repaired water leak and his request for a water leak adjustment. All requirements set forth in Ordinance 2989-18 have been met.

On or about April 29, 2024, the Utilities Division obtained electronic reads of water usage for the month of April. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the April billing cycle, David Adam had started the cycle with a read of 1,549 and finished the April cycle with a read of 2,009, which resulted in consumption of 46,000 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, David Adam has provided proof of repair/maintenance of the service line leak which caused the high usage during the April billing cycle.

If approved, the leak adjustment would issue a credit of \$162.85 to David Adam's utility account.

PREVIOUS ACTION:

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

POLICY OBJECTIVE:

[Click or tap here to enter text.](#)

FINANCIAL CONSIDERATIONS:

Reduce utility revenues by \$162.85.

ATTACHMENTS:

- | | |
|---|-----------------------------------|
| <input type="checkbox"/> Ordinance | <input type="checkbox"/> Contract |
| <input checked="" type="checkbox"/> Resolution | <input type="checkbox"/> Plans |
| <input checked="" type="checkbox"/> Staff Report | <input type="checkbox"/> Minutes |
| <input checked="" type="checkbox"/> Other: Repair Documentation | |

RESOLUTION 1357

A RESOLUTION APPROVING A WATER AND WASTEWATER LEAK ADJUSTMENT REQUEST FOR DAVID ADAM IN THE AMOUNT OF \$162.85

WHEREAS, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and

WHEREAS, David Adam, a residential utility billing customer with account 15-000070-00, has notified the City of a water leak and is requesting a leak adjustment; and

WHEREAS, the conditions set forth in Section 705.110 of the Code of Ordinances as amended have been met; and

WHEREAS, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be \$162.85.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:

A water and wastewater leak adjustment in the amount of \$162.85 shall be credited to account 15-000070-00 of residential utility billing customer David Adam.

PASSED AND ADOPTED by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 21st day of May, 2024.

Damien Boley, Mayor

ATTEST:

Linda Drummond, City Clerk



Water and Wastewater Leak Adjustment Request

Utility Customer Name: David Adam

Utility Service Address: 17806 Greyhawke Ridge Drive

Utility Account Number: 15-000070-00

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be \$162.85 at the Board of Alderman meeting on 5/4/24.

Upon resolution by the Board of Alderman, I, David Adam, shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.

David Adam
Customer's Signature

5/14/2024
Date



Full Nelson Services
1015 East 14th Avenue
North Kansas City, MO 64116
Ph: 816-420-9697
Fax: 816-420-9450

Invoice 59130116
Invoice Date 4/2/2024
Completed Date
Customer PO
Payment Term Due Upon Receipt

Billing Address
David Adam
17806 Greyhawke Ridge Drive
Smithville, MO 64089 USA

Job Address
David Adam
17806 Greyhawke Ridge Drive
Smithville, MO 64089 USA

Description of Work

Obtain permits
Excavate from the meter pit to the foundation going around the tree in the front yard.
Replace the leaking copper line with new copper.
Have inspection completed.
Then backfill the excavation site and seed and straw the area excavated

Your bush might have to come out, we will stack the landscape bricks to the side for you to repair your landscaping after the work has been completed.

All work requires a 50% deposit before work can begin and the balance will be collected after the work has been completed.

Thank you for contacting Full Nelson with your plumbing issue.

If you have any questions or concerns please feel free to contact our office or myself

Levin Lowery, project manager (816) 266-0263

04/02/2024

Upon arrival did a walk through with the customer and took some measurements from where the water service comes in the front of the house. Unloaded equipment and began to excavate in front of the house to locate the water service. Excavated from under the front window to the water meter pit next to the sidewalk. Replaced 50 feet of water service to 3/4 inch copper hooked up with 2 pack joint to make the connection. Tested the new water service and everything is working properly and no leaks. Put up a fence and we are waiting on an inspection. Left the service on, will come back tomorrow after the inspection.

04/03/2024

Upon arrival took down fence and started to backfill. Got excavation backfill and graded out the area. Also added grass seed and straw.
Thank you for choosing Full Nelson Services
This is your Full Nelson Expert
Serafin.

Task #	Description	Quantity	Your Price	Your Total
WM-100	Install a new main water service line with up to 60 ft extra heavy type K copper.	1.00	\$7,247.00	\$7,247.00

Paid On	Type	Memo	Amount
4/2/2024	Check	First half deposit	\$3,623.50
4/3/2024	Check		\$3,623.50

Sub-Total \$7,247.00

Tax \$0.00

Total Due \$7,247.00

Payment \$7,247.00

Balance Due \$0.00

Thank you for choosing Full Nelson Services. We appreciate your business!

I hereby authorize the work described above and agree to the terms and conditions. I have read all terms & conditions of this contract, NOTICE TO OWNER: FAILURE OF THIS CONTRACTOR TO PAY THOSE PERSONS SUPPLYING MATERIAL OR SERVICES TO COMPLETE THIS CONTRACT CAN RESULT IN THE FILING OF A MECHANIC'S LIEN ON THE PROPERTY WHICH IS THE SUBJECT OF THIS CONTRACT PURSUANT TO CHAPTER 429, RSMO. TO AVOID THIS RESULT YOU MAY ASK THIS CONTRACTOR FOR "LIEN WAIVERS" FROM ALL PERSONS SUPPLYING MATERIAL OR SERVICES FOR THE WORK DESCRIBED IN THIS CONTRACT. FAILURE TO SECURE LIEN WAIVERS MAY RESULT IN YOUR PAYING FOR LABOR AND MATERIAL TWICE.

I have inspected all of the work done by Full Nelson Plumbing, Inc. pursuant to the contract terms agreed by me. I find that all work has been completed in a satisfactory and workmanlike manner. I have been given the opportunity to address concerns and/or discrepancies in the work provided, and I either have no such concerns or have found no discrepancies or they have been addressed by Full Nelson Plumbing, Inc. to my satisfaction. My signature here signifies my full and final acceptance of all work performed by the contractor pursuant to the contract as agreed.



Water and Wastewater Leak Adjustment Calculation

Utility Customer Name: **David Adam**

Utility Service Address: **17806 Greyhawke Ridge Dr**

Utility Account Number: **15-000070-00**

Breaking down key figures in Ordinance 2989-18(C), Adjustment Calculations

1. The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

City's normal water rate (per 1,000 gallons): **\$10.40**
 Average monthly water usage for this property: **3,567** gallons

2. Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons): **\$6.21**

3. If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.

If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

City's normal wastewater rate (per 1,000 gallons): **\$8.84**
 Average monthly wastewater usage for this property: **3,567** gallons
 Was the leak inside or outside the home: **outside**
 Was the wastewater billed winter average or actual usage: **winter average**

Calculating the adjustment amount using Ordinance 705.110(C), Adjustment Calculations

MONTH 1	
Original Water Bill Amount	
46,000 gallons @ 10.4 per 1,000 gallons =	478.40
Adjusted Water Bill Amount	
7,134 gallons @ 10.4 per 1,000 gallons =	74.19
+ 38,866 gallons @ 6.21 per 1,000 gallons =	241.36
	315.55
Water Discount =	
	162.85
Original Wastewater Bill Amount	
3,567 gallons @ 8.84 per 1,000 gallons =	31.53
Adjusted Wastewater Bill Amount	
3,567 gallons @ 8.84 per 1,000 gallons =	31.53
Wastewater Discount =	
	0.00

MONTH 2 (if applicable)	
Original Water Bill Amount	
0 gallons @ 10.4 per 1,000 gallons =	0.00
Adjusted Water Bill Amount	
0 gallons @ 10.4 per 1,000 gallons =	0.00
+ 0 gallons @ 6.21 per 1,000 gallons =	0.00
	0.00
Water Discount =	
	0.00
Original Wastewater Bill Amount	
0 gallons @ 8.84 per 1,000 gallons =	0.00
Adjusted Wastewater Bill Amount	
0 gallons @ 8.84 per 1,000 gallons =	0.00
Wastewater Discount =	
	0.00

Total Discount = 162.85